

Professional Practice & Workload Issues, Concerns and Situations

Communication	Medication	Professional & Regulatory Requirements
<ul style="list-style-type: none"> <input type="checkbox"/> Chain of Command – Communication Responsiveness <input type="checkbox"/> Documentation System <input type="checkbox"/> Lack of Leadership & Support <input type="checkbox"/> Lack of Communication (i.e.: scheduling, physician, interdepartmental, interfacility, security, police, EMS) <input type="checkbox"/> Nursing Communication <input type="checkbox"/> Patient* or Family Complaints / Concerns <input type="checkbox"/> Professional Boundaries 	<ul style="list-style-type: none"> <input type="checkbox"/> Availability of Medications <input type="checkbox"/> Delay in Obtaining Medication(s) <input type="checkbox"/> Pharmacy Related <input type="checkbox"/> Concerns with medication policy / procedures <input type="checkbox"/> Access to product monographs <input type="checkbox"/> Processing of MD / NP Orders 	<ul style="list-style-type: none"> <input type="checkbox"/> Legislation (i.e.: OH&S) <input type="checkbox"/> RPNAS Standards <input type="checkbox"/> RPNAS Entry Level Competencies <input type="checkbox"/> SRNA Standards & Entry Level Competencies - RN <input type="checkbox"/> SRNA Standards & Entry Level Competencies – NP <input type="checkbox"/> Code of Ethics <input type="checkbox"/> Specialty Organization Professional Standards <input type="checkbox"/> Policy / Procedure / Protocol or Work Standard in conflict with Professional / Regulatory Standards
Education / Orientation / Inservice	Non-Nursing Duties	Safe Staffing
<ul style="list-style-type: none"> <input type="checkbox"/> Access to Resource Information / Educator <input type="checkbox"/> Inadequate Orientation / Training <input type="checkbox"/> Access to Inservice / Training <input type="checkbox"/> Lack of Education / Orientation / Inservice <input type="checkbox"/> New Skills / Certifications <input type="checkbox"/> Off service patients <input type="checkbox"/> Lack of Casual Staff <input type="checkbox"/> Floating <input type="checkbox"/> Unclear Job Descriptions/Duties 	<ul style="list-style-type: none"> <input type="checkbox"/> Answering Telephones <input type="checkbox"/> Dietary Fulfillment <input type="checkbox"/> Housekeeping / Cleaning <input type="checkbox"/> Scheduling / Calling In Staff <input type="checkbox"/> Supplies / Equipment <input type="checkbox"/> Transporting / Porterage <input type="checkbox"/> Facility Maintenance <input type="checkbox"/> Management Duties / Responsibilities 	<ul style="list-style-type: none"> <input type="checkbox"/> 24 - hour RN / RPN Coverage <input type="checkbox"/> Baseline Staffing not Met <input type="checkbox"/> Coordination of Care <input type="checkbox"/> Floating <input type="checkbox"/> High Acuity Patients <input type="checkbox"/> Inability to Monitor, Observe or Check patients <input type="checkbox"/> Inappropriate Assignment of Care <input type="checkbox"/> Junior/Senior Mix <input type="checkbox"/> Lack of Sufficient Support Staff (i.e.: Unit Clerk) <input type="checkbox"/> Model of Care <input type="checkbox"/> Nurse Fatigue / Missed Breaks <input type="checkbox"/> Overcapacity for Scheduled Staff / Available Beds <input type="checkbox"/> Staff not Replaced <input type="checkbox"/> Too Many Patients <input type="checkbox"/> Workload <input type="checkbox"/> Wrong Skill Mix <input type="checkbox"/> Supports not Available (i.e.: PT, SW) <input type="checkbox"/> Access to EMS
Environment	Policy, Procedure, Protocol, Work Standard	Safety
<ul style="list-style-type: none"> <input type="checkbox"/> Alarm Systems <input type="checkbox"/> Broken / Faulty Equipment <input type="checkbox"/> Cleanliness of Environment <input type="checkbox"/> Construction / Renovation <input type="checkbox"/> WHIMIS - access to MSDS sheets/ mislabelled chemicals <input type="checkbox"/> Inadequate or Missing Equipment &/or Supplies <input type="checkbox"/> Inadequate Training / Inservice / Education <input type="checkbox"/> Physical Layout <input type="checkbox"/> Power / Plumbing / Heating 	<ul style="list-style-type: none"> <input type="checkbox"/> Access to Resource Information <input type="checkbox"/> Lack of Education / Training <input type="checkbox"/> Violation or Breach of Human Resources Policy / Procedure <input type="checkbox"/> Violation or Breach of Nursing Clinical Policy / Procedure / Protocol or Work Standard <input type="checkbox"/> Violation or Breach of Standards, Competencies and/or Code of Ethics 	<ul style="list-style-type: none"> <input type="checkbox"/> Environmental Issues (i.e.: sharps, safety equip, secure areas) <input type="checkbox"/> Inappropriate placement of Patient* <input type="checkbox"/> Patient* Adverse Event Harm (actual or potential) <input type="checkbox"/> Safety & Security of Environment <input type="checkbox"/> Staff Safety – Incident / Injury / Accident <input type="checkbox"/> Facility or ward outbreaks <input type="checkbox"/> Physician Related (i.e.: availability, overbooking) <input type="checkbox"/> Bullying / Harassment <input type="checkbox"/> Violence (actual or potential)

Asterix (*) – Patient, Resident or Client
 Compiled from: New Brunswick Nurses Union, Ontario Nurses Association & Saskatchewan Union of Nurses resources