

## Member Concerns: Identifying the Issues

Process			Articles (SUN/SAHO)	Responsibility	Consultant
<b>Professional Practice</b>	Formerly addressed through the Nursing Advisory Process	<ul style="list-style-type: none"> <li>Registered nursing practice concerns</li> <li>Patient/Resident/Client Safety</li> <li>Workload, staffing or professional practice obligations</li> <li>Other factors negatively affecting registered nursing care</li> </ul>	56 – 58 Appendices A – F	NAC Chairperson	NPO
<b>Labour Relations</b>	Formally addressed through the Grievance Process	<ul style="list-style-type: none"> <li>Breach of collective agreement</li> <li>Violation of member’s rights</li> <li>Breach or change in application of Employer policy/procedure</li> </ul>	1 – 55 59 – 60 62 – 64 LOUs	Local President	LRO
<b>Occupational Health &amp; Safety</b>	Formerly addressed through the OH&S Process	<ul style="list-style-type: none"> <li>Actions or incidents which impact the health, safety, and welfare of a member or group of members</li> <li>Hazards include but are not limited to, chemicals, physical hazards, biological agents, psychological fallout, ergonomic issues and/or concerns</li> </ul>	61	Local President OH&S Representative	LRO